



# DuoTV

## User's Guide

Version 1.0

**DuoCounty**  
TELECOM 

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# Menubar

The **Menubar** provides quick access to the **Guide, On Demand, DVR, My Library, Cloud TV, Settings, Favorites, Search, Widgets, Web, Email** and **Parental Control features**.



- **Guide** – Launch the interactive program Guide
- **On Demand** – Rent a movie to watch instantly on your TV
- **DVR** – Watch, edit, and create DVR recordings
- **Cloud TV** – Watch web-based videos or view photos on the TV
- **My Library** – Review Upcoming Pay-Per-View events, scheduled Reminders, system messages, and TV Caller ID history
- **Favorites** – Create or edit a favorite channels list
- **Settings** – Access Settings for TV Caller ID, Channel Blocking, Parental Controls, and Hardware
- **Web** – Browse the web on the TV
- **Email** – Check your email on the TV
- **Search** – Find your favorite programs by title or key word
- **Widgets** – Access Widgets for Sports, Stocks, Twitter, Weather, Finance, and News
- **Parental Controls On/Off** – Turn On or OFF Parental Controls to block programs by program rating. The Parental Controls option will only appear if the Parental Controls box is checked in Settings.

## To access the Menubar:

- a) Press **Menu** on your remote control. Press **Menu** again to exit or press **Exit** on your remote control.
- b) Press the **Left/Right** buttons on your remote control to navigate the highlight through the **Menu**.

## Guide



You can access the **Guide** two ways. Press the **Guide** button on your remote control. Continuing to press the **Guide** button will switch the **Guide** to **All**, **Subscribed**, **HD**, and any **Favorites** lists that you create. You can also access the **Guide** by pressing the **Menu** button on your remote control, navigating to the **Guide** icon, and pressing **OK**. Once you are in the **Guide**, the program you are currently watching remains in the upper-left corner of your screen.

Note: The name of the **Guide** appears on the left side of the **Guide** above the date. If you can only scroll through a limited number of channels, verify that your **Guide** is set to **All** or **Subscribed**.

### Symbols used on the Guide

You may see these symbols on the **Interactive Program Guide**:

-  **New Episode** – It is not a re-run.
-  **Program in High Definition**
-  **Auto Tune Reminder** - A reminder timer is set for this program.
-  **Record** - A DVR recording is set for this program.
-  **Series-Record** - A DVR recording is set for the series of this program.
-  **Series Record Episode Skipped** - A DVR recording is set for the series, but this episode is skipped.
-  **Favorite Channel** - The channel is included in your list of favorite channels.
-  **Blocked by Parental Controls** - Parental Control is on.
-  **Alert Symbol**

## Navigate the Guide

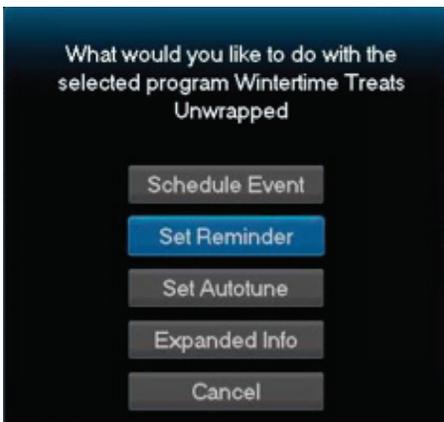
- a) Navigate to a channel on the **Guide** by entering the channel number using the remote.
- b) Use the arrow buttons on the remote to move the highlight through the **Guide**, channel by channel.
- c) Press the **Up** or **Down** arrows to move the highlight through the **Guide** to view what programs are currently showing on different channels.
- d) Press the **Left** or **Right** arrows to move the highlight through the **Guide** to view what programs will be showing on different channels in the future.
- e) Press the **Page Up/Page Down** buttons to move through the **Guide** page by page. You can view **Guide** date for programs up to 7 days into the future.
- f) Press **OK** to preview a highlighted show on the **Guide** in the upper-left corner of your TV screen. To tune to the channel, press **OK** again.
- g) Press **Exit** on the remote to leave the **Guide** or repeatedly press the **Guide** button on your remote to cycle through all of the available Guides (**All**, **Subscribed**, **HD**, and any **Favorites** lists) and it will disappear.

## Reminder & Autotune Timers

You can set timers to remind you of the programs you want to watch.

- Timer Symbols
- Reminder
- Autotune
- Multiple Reminder
- Multiple Autotune

### Setting a Reminder Timer



- a) Press the **Guide** button on the remote control.
- b) Navigate to future programs by using the arrow buttons on the remote to move the highlight through the **Guide**.
- c) Press **OK** on the program that you want to set the reminder for. Select **Set Reminder**.  
A yellow clock symbol on the **Guide** indicates that a **Reminder Timer** is set.
- d) Press **Exit** to return to watching TV.

A **Reminder Timer** message will appear on your screen reminding you of the program just before it begins. Press **Info** to view the **Reminder** or press **Cancel** to exit out of the **Reminder**. When you press **Info** on the **Reminder** message, press **OK** on the program name to tune to the program.

### Setting an Autotune Timer

- a) Press the **Guide** button on the remote control.
- b) Navigate to future programs by using the arrow buttons on the remote to move the highlight through the **Guide**.
- c) Press **OK** on the program that you want to set the **Autotune** timer for. Select **Set Autotune**.  
An orange circle symbol on the Guide indicates that an **Autotune Timer** is set.



- d) Press **Exit** to return to watching TV.

Before the program begins, an alert  will appear on your screen giving you the option to tune in or **Cancel**. You can edit the **Autotune Alert Timer** notification to **0 seconds** (default), **30 seconds**, **2 minutes** or **5 minutes** through **Settings** on the **Menubar**.

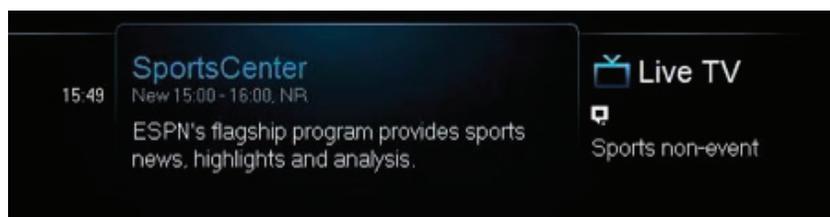
## Schedule Event

You can create reoccurring **Reminder** and **Autotune Timers** through **Scheduled Events**.

- Press **Menu** on your remote control, navigate to **Recordings**, then **Down** to **Schedule Event**, and press **OK**. You can **Edit** the channel number, time, type of timer (**Recording**, **Reminder** or **Autotune**) and frequency of the event.
- Highlight **OK** and press **OK**.

## Infobar

The InfoBar provides quick access to information about the programs that are on now or will be on in the future.



You can access the **Infobar** three ways:

- Press **Info** on your remote control. Press **Info** again to display a more detailed program description.
- Press the **Up/Down** buttons on your remote control.
- When changing channels, the **Infobar** will appear automatically.

### Navigate using the Infobar

When the **Infobar** is present on the screen, you can perform the following actions without leaving the channel you are on.

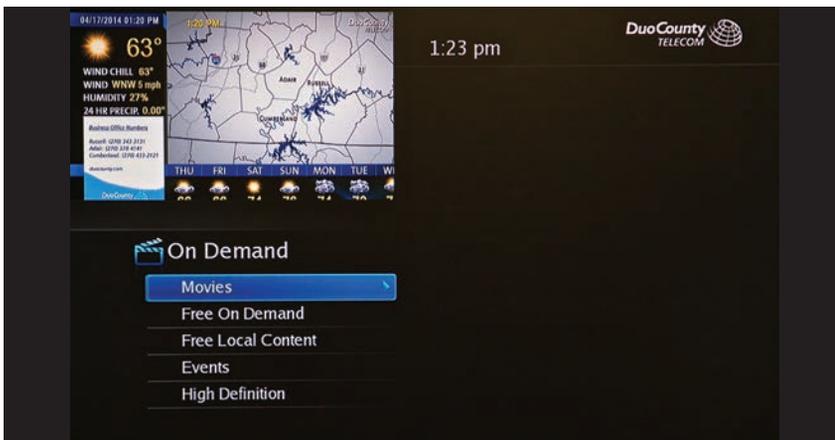
- Press **OK** on the remote to **Record Program**, **Record Series**, or **Expand Info** for the current program you are viewing.
- Navigate to other channels by pressing the **Up/Down** arrows and press **OK** to tune to that channel.
- Navigate to future programs by pressing the **Left/Right** arrows. Press **OK** while viewing the **Infobar** for a future program to: **Schedule Event**, **Record Program**, **Record Series**, **Set Reminder**, **Set Autotune**, **Expand Info**. Use the arrow buttons on the remote to move the highlight through the actions and press **OK** to select.

Note: Recording options will be available to DVR subscribers only.

## On Demand

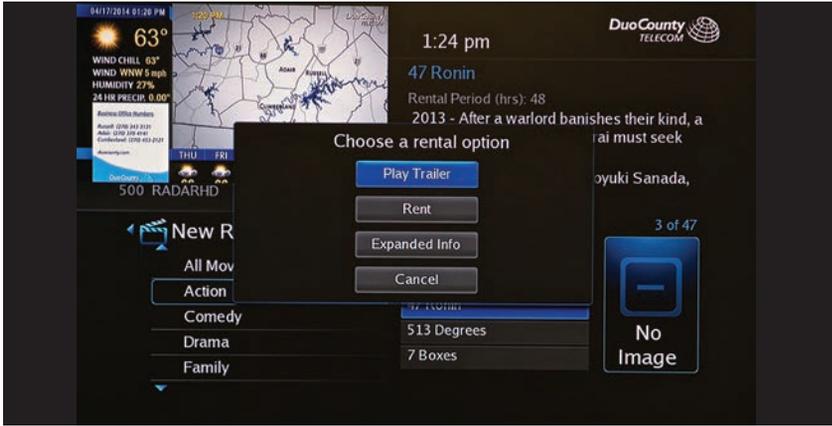
On Demand provides access to VOD (Video on Demand) movies and programs. You can pause, rewind or fast forward during viewing.

- Press **Menu** on the remote control.
- Use the Arrow keys to highlight **On Demand**. Press **OK**.
- VOD On Demands are grouped into categories for easier navigation. Using the **Arrow keys** on the remote control, select a category and press **OK**. When you select a category, a list of available VOD On Demands display to the right.
- Using the **Arrow keys**, highlight a VOD On Demand. Information on that VOD On Demand will appear at the top of the screen. At any time, press the **Left Arrow** key to return to the previous list of categories.



e) To watch VOD, select a VOD On Demand and press OK. A window will display options to:

- **Play Trailer**: plays the movie trailer
- **Rent**: purchases the movie and begins playing the movie
- **Expanded Info**: displays additional information about the movie
- **Cancel**: exits the window and returns to the list of VOD titles.



f) If you select Rent, a message confirmation your rental will appear. Then the movie will start playing.



## My Library

**My Library** provides access to all your purchased movies and programs, scheduled reminders and auto-tunes, system messages and **Caller ID** logs.

Press **Menu** on your remote control, navigate the highlight to **My Library** and press **OK**.



### View/Edit Reminders

- Arrow **Down** to **Reminders** on the left menu and press **OK**. You will see a list of future **Reminder** and **Autotune** timers on the right menu.
- To **Cancel** a future timer, highlight the program and press **OK**.
- Highlight **Cancel Timer/Reminder** and press **OK**.

### View Messages

- Arrow **Down** to Messages on the **Left Menu** and press **OK**. You will see a list of messages related to DVR recordings, system announcements, or billing alerts on the **Right Menu**.
- To read or delete the message, highlight it and press **OK**.
- On the box, highlight **Delete** to delete the message or **Full Message** to read it in full and press **OK**.

Whenever you receive a new message an alert will appear on your screen. Press **Info** on your remote to display the message, or press **Exit** to ignore the alert and view the message later.

### TV Caller ID

If you subscribe to **Caller ID** from Atyaf, an alert will appear in the upper corner of your screen when you receive a call. The alert will disappear after a few seconds or you can press **Exit** on your remote control to remove the alert.

## View Caller ID History

To review a list of recent calls, go to **Caller ID History** in **My Library**.

- Arrow **Down** to **Caller ID** on the left menu and press **OK**. You will see a list of received calls appears on the right menu.
- Highlighting a **Caller ID** log entry will display the name and number of the caller, and the date and time of the call in the upper right section of the screen.
- Press **OK** for the option to **Delete**, **Delete All**, **Cancel**, highlight the option, and press **OK**.

## Parental Controls

Many parents are concerned about their children watching unsuitable programming. To offer parents more control over the programming and content their children can access, Parental Controls enable parents to selectively block programming by channel or rating.

Note: Parental Controls will not appear until you have created Parental Control in Settings.

### Turn Parental Controls Off/On

**Parental Controls** are active once you have enabled them in the **Settings Menu**. See Enable Parental Controls in the Settings section for instructions.

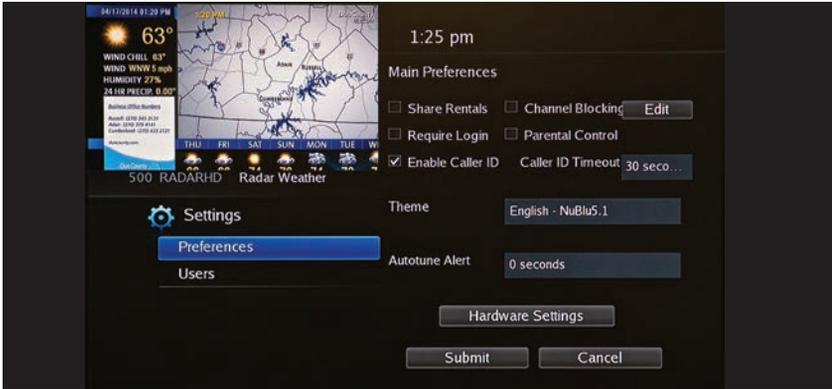
- To turn **Parental Controls Off** or **On**, press **Menu** on the remote control, navigate the highlight to **Control On/Off**, and press **OK**.
- Enter your account password and press **OK** to update the **Parental Controls** status.
- Press **Exit** on your remote control to leave the **Menu**.



## Settings

The **Settings** menu enables you to set viewing and hardware preferences for your TV service. You can change the settings for **Caller ID**, **Parental Controls**, and **Autotune Alerts**. This is where you also go to adjust your audio, video, and captioning settings and to reboot your digital box.

To access Settings, press **Menu** on your remote control, navigate the highlight to **Settings** and press **OK**. Next, enter your account password (default password is 0).



### Enable Parental Controls

- Press **Menu** on your remote control, navigate the highlight to **Settings** and press **OK** on the remote control.
- Enter your account password and press **OK**.
- Navigate the highlight to **Parental Control** under the **Main Preferences**, press **OK** to check the box, navigate the highlight to **Submit** and press **OK**.

### Modify Parental Controls Settings



- Navigate back to **Settings** and enter your account password. Arrow **Down** to **Users** and press **OK**. Arrow **Down** and highlight **Users**, press **OK**.
- Arrow **Right** and highlight **Parental Control**, press **OK**.

- c) Arrow **Right** and **Up/Down** to check the controls you want to activate for your family. Once you have finished your selections, arrow **Down** to **Submit**, and press **OK**.
- d) Press **Exit** on your remote control to leave **Settings**.



### Turn Parental Controls Off/On

**Parental Controls** are active once you have enabled them in the **Settings Menu**.

- b) To turn **Parental Controls Off** or **On**, press **Menu** on the remote control, navigate the highlight to **Control On/Off**, and press **OK**.
- c) Enter your account password and press **OK** to update the **Parental Controls** status.
- d) Press **Exit** on your remote control to leave the **Menu**.

### Channel Blocking

**Channel Blocking** enables or disables the list of channels you have blocked. Programs on blocked channels cannot be watched regardless of the rating of the program(s) being shown. To enable or Edit **Channel Blocking**, navigate to **Settings**.

- a) Press **Menu** on your remote control, navigate the highlight to **Settings** and press **OK** on the remote control.
- b) Enter your account password and press **OK**.

### Enable Channel Blocking

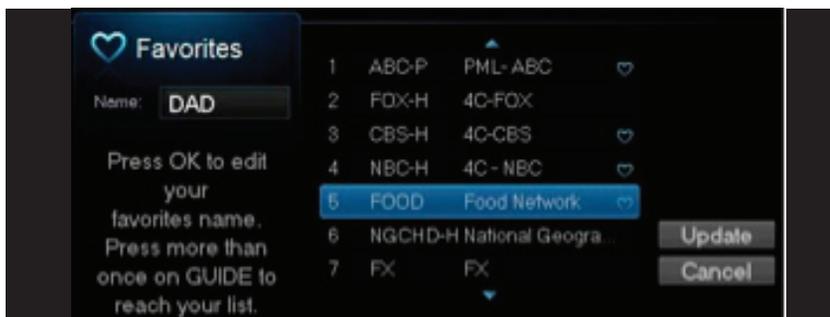
- a) Arrow **Right** and highlight the check box next to **Channel Blocking**, press **OK**.
- b) Arrow **Right** and highlight **Right** to **Edit**, press **OK**.
- c) A list of channels included in your package will appear on the right side of the screen. Arrow **Up/Down** through the list and press **OK** on each channel that you want to block. A lock icon will appear to the right.
- d) Once you have finished your selections, arrow **Down** to **Update**, and press **OK**.
- e) Arrow **Down** and highlight **Submit**, press **OK**.

## Favorites

It's easy to enjoy the channels you watch the most with personalized **Favorites** lists. You can create multiple Favorites lists and quickly change the Guide to display one of the **Favorites** lists.

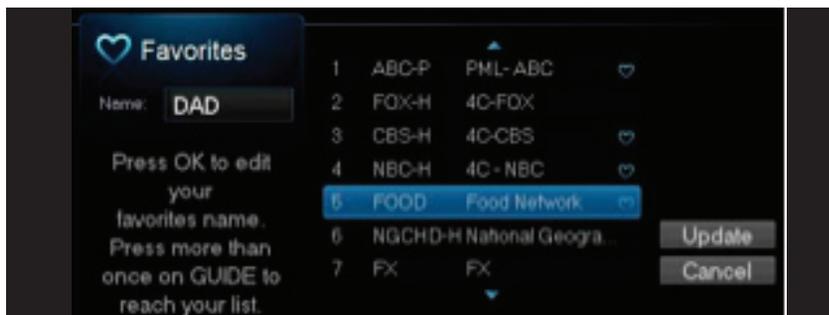
### Create/Edit a Favorites List

- Press **Menu** on your remote control, navigate the highlight to **Favorites**, and press **OK** on the remote control.
- Arrow **Down**, highlight **Create**, and press **OK**.
- Press **OK** again to edit your favorites name. Navigate the highlight to **Clear**, next use the **Up/Down/Left/Right** arrows to highlight the letters on the on-screen keyboard to enter the name of the list.
- Navigate the highlight to **Done** and press **OK**.



- Arrow **Up/Down** to select the channels you want to add to your list. Highlight the channel, press **OK** on the remote control, and the favorites icon will appear on the right of the channel you select. Continue to add or remove channels from your favorites lists by repeating these steps.
- When you are finished making your selections, arrow **Right**, highlight **Update**, and press **OK**.

Now you can view only your favorite channels in the **Interactive Guide**. Repeatedly press **Guide** on your remote control to cycle through your favorites lists. Once you have cycled through all favorites lists, the **Guide** will **Exit**.



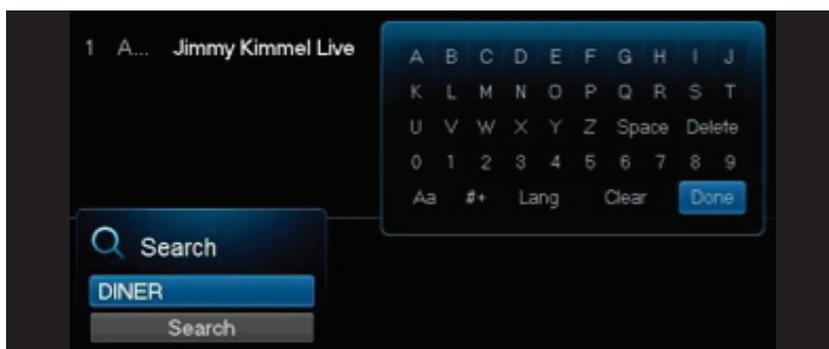
### Delete a Favorites List

- Press **Menu** on your remote control, navigate the highlight to **Favorites**, and press **OK** on the remote control.
- Arrow **Down**, highlight Delete, and press **OK**.
- Arrow **Up/Down** to select the favorite list to delete and press **OK** to highlight the list. Navigate the highlight **Down** to **OK**, and press **OK** on your remote control.
- A box will appear asking you to confirm that you want to delete the selected favorites list. Highlight **Yes** to delete or **No** to **Cancel**, and press **OK**.



## Search

Search for a word across the **Guide**, **VOD**, **DVR**, and **Cloud TV**.



### To Search

- Press **Menu** on your remote control, navigate the highlight to **Search**, and press **OK** on the remote control.
- The **Enter Text** box is highlighted. Press **OK**.



- c) Use the **Up/Down/Left/Right** arrows to highlight the letters on the on-screen keyboard to enter the search keyword. The fewer letters used in the search, the better chance you have of finding what you want.
  - d) Navigate the highlight to **Done** and press **OK**.
  - e) Arrow **Down** so **Search** is highlighted and press **OK**.
  - f) The search results in order appear on the right side of the screen. Navigate the highlight to the list and press **OK** to:
    - a. Tune to a program if it is currently on.
- OR
- b. A **Menu** will appear that will enable you to **Schedule Event, Record Program, Set Reminder, Set Autotune**, and view **Expanded Info** for the program you highlighted. Arrow **Down** and highlight the command or highlight **Cancel** and press **OK** to return to the search results.

## Widgets

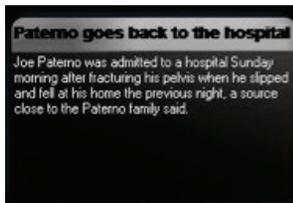


Widgets provide up-to-date finance, news and sports headlines, weather forecasts and stock market information on your TV.

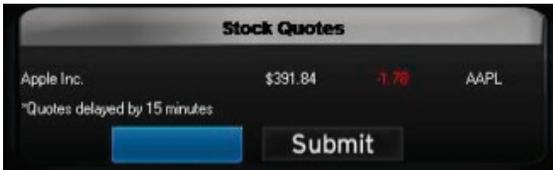
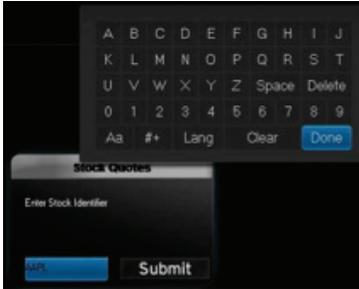
- a) Press **Menu** on your remote control, navigate the highlight to **Widgets**, and press **OK** on the remote control.



- b) Arrow **Left/Right** to navigate the highlight to **Finance, News, Sports, Stocks**, or **Weather** and press **OK**.
- c) Arrow **Left/Right** to navigate through **Finance, News** and **Sports** stories.



- d) Use the on-screen keyboard and the **Arrow** keys on your remote control to type in stock ticker symbols. Highlight the on-screen **Done** button and press **OK** on your remote control.
- e) Highlight the **Submit** button.
- f) Press **OK**. The stock and stock price will display on the TV.



- g) Arrow **Down** to exit back to the Widget menu bar.
- h) Press **Exit** to close the Widgets application.

*If not available now, these will be in a future release or software upgrade.*

## Cloud TV

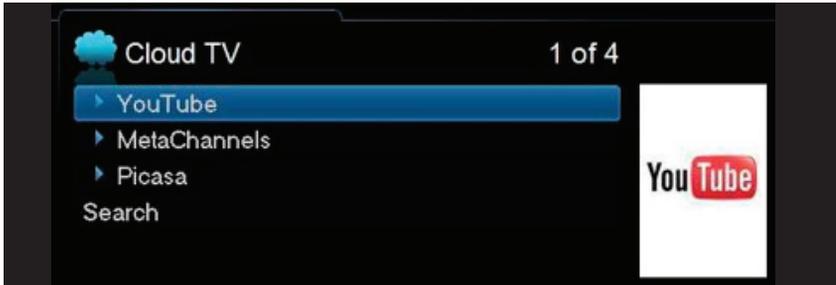
Cloud TV brings Internet content direct to your TV screen. You can access YouTube videos or view photos with Picasa.

### YouTube

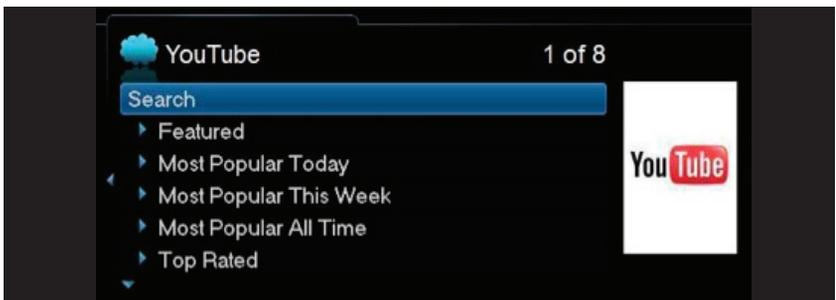
YouTube is the largest video sharing community. Now you can discover, watch, upload and share videos.

### Access YouTube

- a) Press **Menu** on your remote control, navigate the highlight to **Cloud TV**, and press **OK** on the remote control. You will see the options for YouTube, Picasa and Search.



- b) Arrow **Down**, highlight **YouTube**, and press **OK**.
- c) Arrow **Up/Down** to select videos from **Featured, Most Popular Today/This Week/ All Time, Top Rated** and **Top Favorites**. All videos come directly from YouTube.



- d) Arrow **Up/Down** to select a video to watch. Video information will display at the top of your TV screen. Press **OK**. The video will now play.

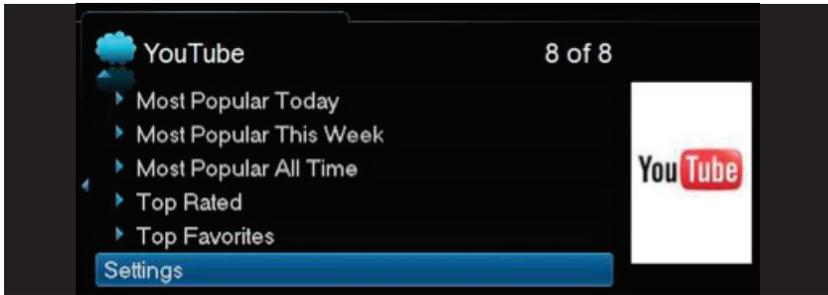


- e) When the selected video is done playing, a Suggestions list of videos will be displayed. Arrow **Up/Down** to select a video to play and press **OK** on the remote control -or- press **Exit** to return to live TV.

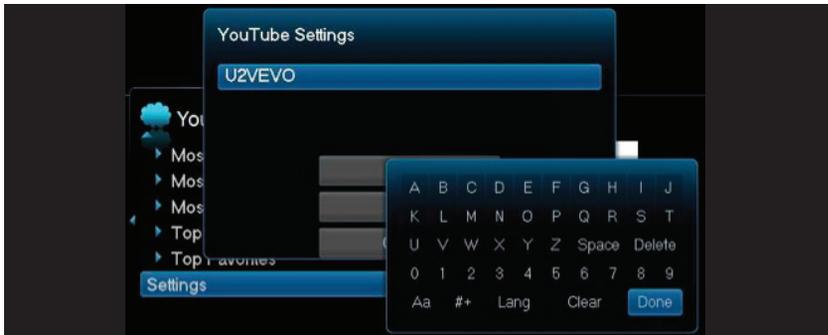
## YouTube Settings

YouTube Settings give you access to videos associated with any public YouTube user account.

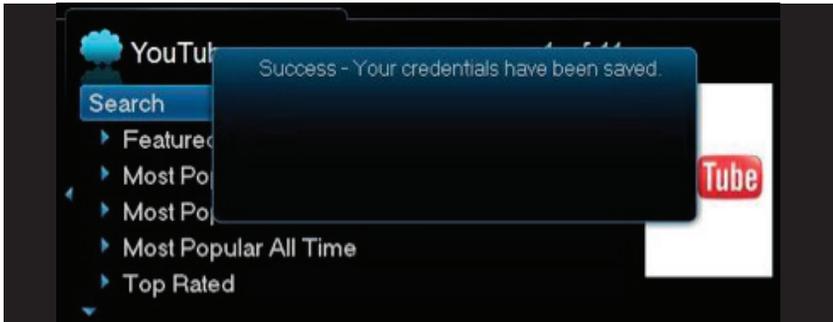
- a) Scroll Down to **Settings**. Press **OK**.



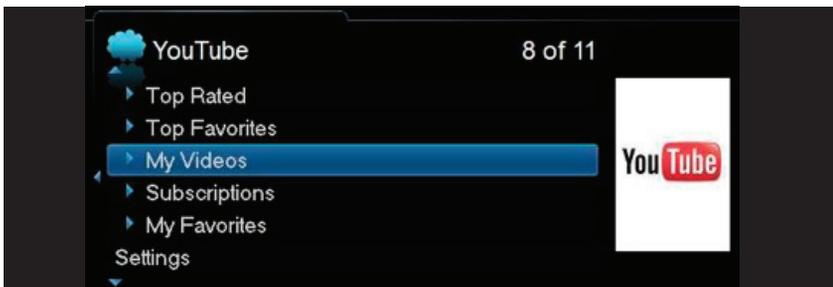
- b) YouTube Settings window will appear. The username textbox will be highlighted. Press **OK**. A keyboard will appear on the screen.



- c) Using the **Arrow** keys on the remote control, enter in a YouTube username by selecting a letter or number and pressing **OK**.
- d) When you are done entering the username, highlight **Done**, and press **OK**.
- e) Scroll down to **Save** and press **OK**. The YouTube username will be saved. If you select **Clear**, your login info will no longer be saved and **My Videos**, **Subscriptions** and **My Favorites** will not appear in the YouTube main menu. If you select **Cancel**, you will return to the YouTube main menu.



- f) **My Videos**, **Subscriptions** and **My Favorites** will now appear in the YouTube main menu. You can now access the videos found on the username's YouTube profile page.

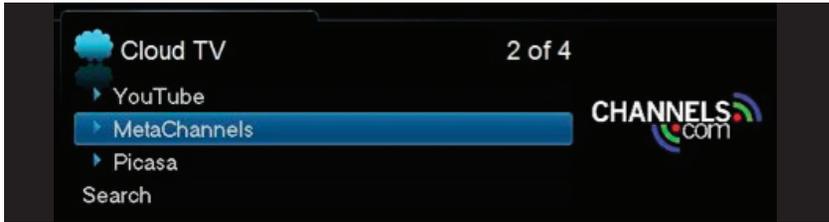


## Metachannels

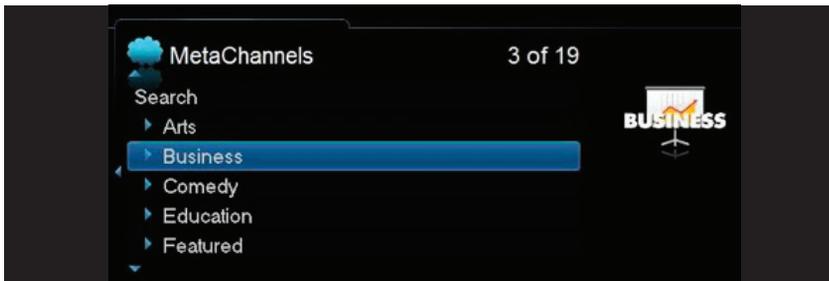
Metachannels provides the largest index of Internet video channels and shows.

### Access Metachannels

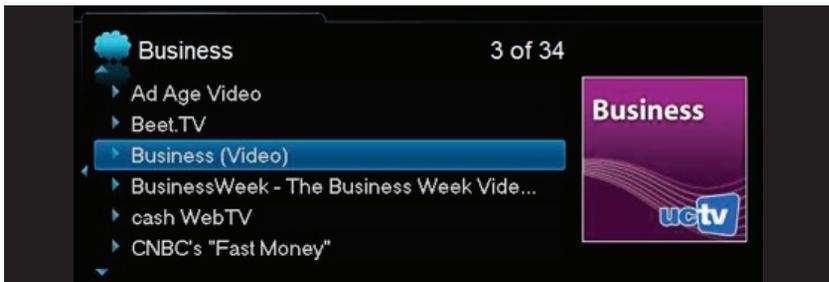
- Press **Menu** on your remote control, navigate the highlight to **Cloud TV**, and press **OK** on the remote control.
- Arrow **Down** to highlight Metachannels and press **OK**.



c) A list of categories will be displayed. Arrow **Up/Down** to select a video category. Press **OK** on the remote control.



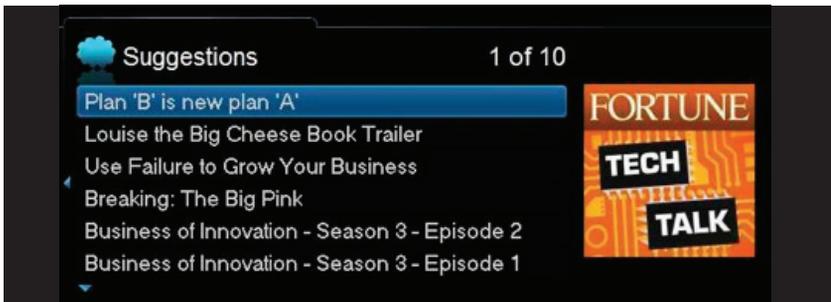
d) A list of internet channels within your selected category is displayed. Arrow Up/Down to select a specific Web channel or show. Press **OK**.



e) A list of episodes will be displayed. Arrow **Up/Down** to select an episode to play. Press **OK** on the remote control. The video will begin playing.



f) When the selected video is done playing, a **Suggestions** list will be displayed, listing related videos to the one you just watched. Arrow **Up/Down** to select a video to play and press **OK**.



g) Press **Left Arrow** key to return to the previous Metachannels listing or press **Exit** to return to live TV.

## Picasa

Picasa gives you access to publicly uploaded photos or you can login to your Picasa account to view your personal photos privately on your TV.

### Access Picasa

- Press **Menu** on your remote control, navigate the highlight to **Cloud TV**, and press **OK** on the remote control. Navigate the highlight down to **Picasa** and press **OK**.
- Arrow **Up/Down** to highlight **Featured Photos** or **Recent Photos**. Featured Photos are a collection of popular public photos. Recent Photos are a collection of the most recently uploaded public photos.



- Press **OK**
- Arrow **Left/Right** to scroll through the collection of photos.

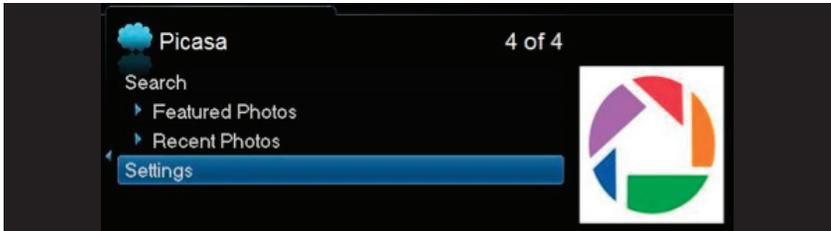


- Press **OK** to view a photo in full-screen slideshow mode. Arrow **Left/Right** to scroll through the photos in full-screen mode.
- Press **Stop** button to exit from slideshow mode.
- Press **Stop** again to exit to the Picasa main menu.

## Picasa Settings

**Picasa Settings** provides access to personal photos by logging into a valid Picasa account. You will be able to view your photo albums and display the photos on the TV.

- a) Scroll down to **Settings**.



- b) Press **OK** to bring up the **Picasa Settings** window.



- c) The username textbox will be highlighted. Press **OK**. A keyboard will appear on the screen.
- d) Using the **Arrow** keys on the remote control, enter in your Picasa username (usually an email address) by selecting a letter or number and pressing **OK**.
- e) When you are done entering the username, select **Done**, and press **OK**.
- f) Arrow down to the password text box. Type in your password, highlight **Done** and press **OK**.
- g) Scroll down to highlight **Save**. Press **OK**. Your account settings will be saved. If you select **Clear**, your login info will no longer be saved and **My Photos** and **People** will not appear in the Picasa menu. If you select **Cancel**, you will return to the Picasa main menu.
- h) **My Photos** and **People** will now appear in the Picasa main menu. You can now access your online photo albums and display them as full-screen on the TV.

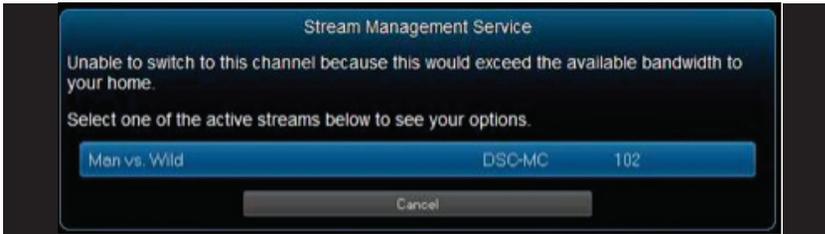
*If not available now, these will be in a future release or software upgrade.*

# Stream Management

Stream Management lets you decide which channels to watch when you've exceeded your subscribed bandwidth to the home.

## When a requested stream exceeds the available bandwidth, the requesting STB displays messages that

- (1) explains that the stream request exceeds available bandwidth
- (2) offers alternative viewing options for the subscriber



Once you select an active stream to manage, the following options are presented:

- **Join this Channel:** the STB auto-tunes to the selected active channel
- **Watch a Program from your DVR:** the STB displays the available DVR listings you can watch
- **Interrupt this Channel:** the STB tunes to the channel you wanted and interrupts the other STB from its current channel viewing
- **Cancel:** the message window closes and no video will stream on the channel. You must go to Guide or Menu or press OK to display the Stream Management options again



## Remote Scheduling

Remote Scheduling allows you to schedule new recordings and manage existing ones through any web browser while away from your home.

### Log into your account

- a. Open a web browser to [www.duocounty.com](http://www.duocounty.com). Type in your Username and Password. Click on the **Login** button.



- b. Once you've logged in, click on one of the tabs at the top of the webpage to schedule and manage recordings or account settings.



- **Home:** A row of popular programs are displayed. Clicking on a program photo will display a list of upcoming episodes which you can choose to record.
- **Guide:** Displays guide information from which you can select a program to record
- **To Record:** Displays the list of programs to be recorded
- **Recordings:** Displays the list of DVR recordings stored on your STB
- **Account:** Change your username, password, email address, or re-name your DVR STBs
- **Sign Out:** Log out of your account session

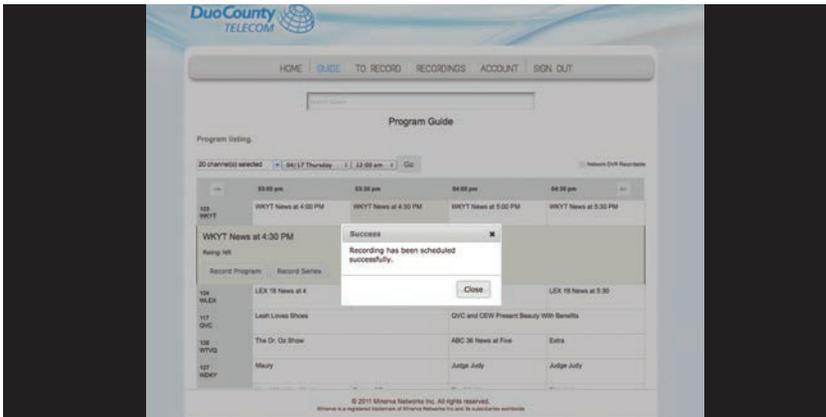


## Record a program

- Click on the **Guide** tab. The **Guide** will appear. Click on the program you want to record. Program information will display, along with **Record Episode** and **Record Series** buttons.



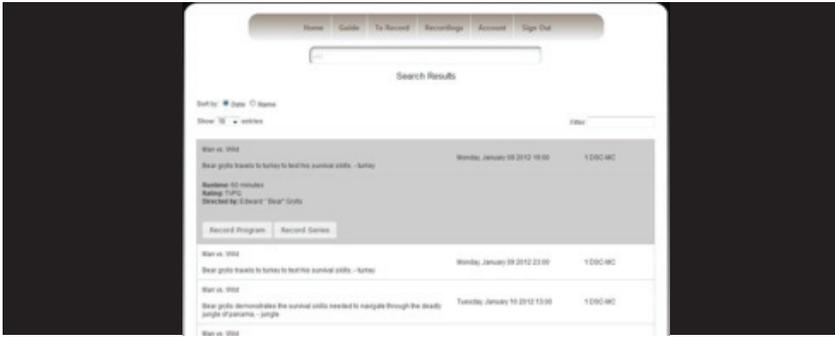
- Click **Record Episode** to record that specific episode or click **Record Series** to record all episodes of the program. A message appears confirming that your scheduled recording was successful. On your STB Guide, a ● (single episode) or ●● (series recording) will appear next to the program indicating the program will record.



- To search for a program to record, type in a keyword in the **Search Guide** box at the top of the webpage and press **Enter**. A list of programs including the keyword is displayed.

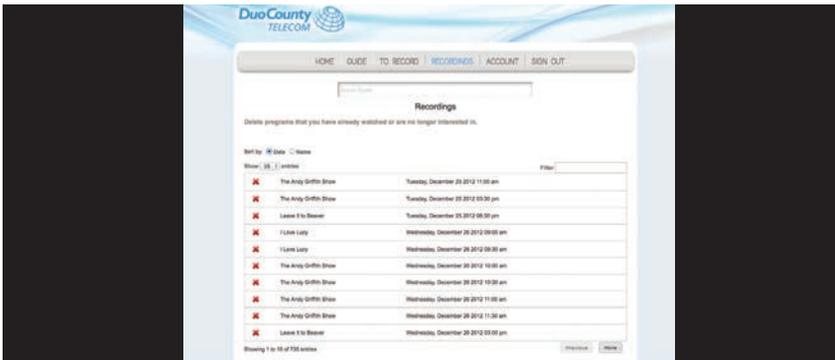


- d. Click on a program episode. Program information is displayed, along with **Record Episode** and **Record Series** buttons. Click **Record Episode** to record that specific episode or click **Record Series** to record all episodes of the program. A message appears confirming that your scheduled recording was successful. On your STB Guide, a ● (single episode) or ● (series recording) will appear next to the program indicating the program will record. The program will also be added to your **To Record** list.



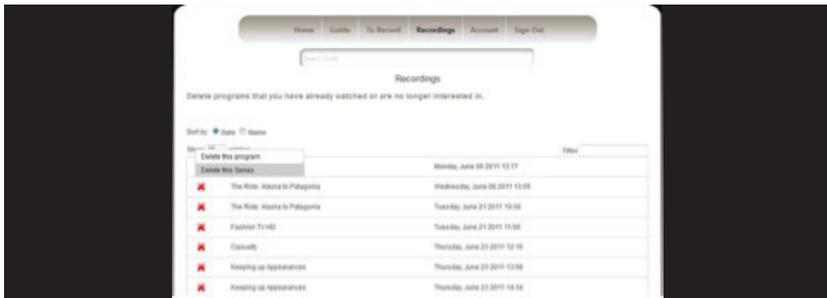
### Manage your scheduled recordings

- a. Click on **To Record** tab. A list of scheduled recordings is displayed.
- b. Click on the **x** next to the show you want to delete. You can either cancel the scheduled single recording or cancel the scheduled series recording.



### Manage your DVR recordings

- a. Click on the **Recordings** tab. The list of DVR recordings stored on your DVR STB will appear.
- b. Click on the **x** next to the program you want to delete. You can either delete that specific recording or delete all recordings of that program.



## Manage your account settings

- Click on the **Account** tab. You can change your username, password, email address or rename your DVR STBs.
- Click **Save Changes**.



- To sign out of your account session, click on **Sign Out**.



# Whole-Home DVR (Digital Video Recorder)

## TV on Your Terms

Between going to work, chasing the kids, running errands, hitting the gym, and cheering on your favorite teams, you may think watching your favorite TV shows is difficult to fit into your schedule. Think again.

With your Digital Video Recorder (DVR), you can easily record the programs you want to watch and then view them whenever it's convenient for you. Plus, a DVR lets you pause, rewind, and replay the action during live TV.

## Using your Whole-Home DVR

### Record Live TV

Record the show you are watching by pressing the **Record** button. The show will be recorded until it is scheduled to finish. To manually stop the recording before it is scheduled to finish, press **Stop**.

### Record from Guide

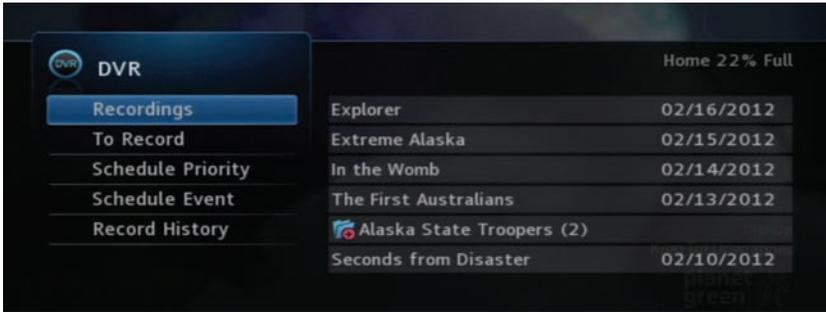
Use the **Guide** to navigate to the show you want to record. Press the **Record** button on your remote control to record the show.

### Record by Search

- Navigate to the **Menubar** by pressing the **Menu** button, highlighting the **Search** icon, and pressing **OK**.
- Press **OK** again to launch the on-screen keyboard and enter the first four letters of a show's title. Press **Done**.
- Arrow **Down** and highlight **Search Guide** and press **OK**. Select **Extended** and press **OK**.
- Navigate to the program you want to record, highlight it, and press **OK**.
- Arrow **Down** to **Record Program** for a one-time recording and press **OK**. Or arrow **Down** and highlight **Record Series** to record all episodes of the show.

### View Recordings

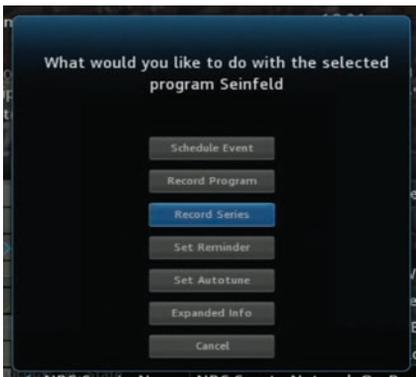
- Press the **DVR List** or **LIST** button on your remote control to launch the **DVR** menu.



- b) Navigate to the show you want to view and press **OK**.
- c) **Play Recording** will be highlighted, press **OK** again to view the show.
- d) Press **Fast Forward** to advance the program. Press **Fast Forward** repeatedly to change the fast forward speed by 2, 4, 10, or 25 times. **Rapid Fast Forward** will advance the program 30 seconds.\*
- e) Press **Rewind** to reverse the program. Press **Rewind** repeatedly to change the fast forward speed by 2, 4, 10, or 25 times. **Rapid Rewind** will rewind the program 60 seconds.\*

### Create a Series Recording

- a) Use the **Guide** to navigate to the show you want to record. Highlight the show and press **OK**.
- b) Highlight the option **Record Series** and press **OK**.



- c) Press **OK** again and highlight **Edit Series Recording** and press **OK**. This menu allows you to choose if you want to record **All** or **New Only** episodes to skip re-runs. You can also edit start and stop times for a series recording.

### Delete a Show

- Press the **DVR** button on your remote control to launch the **DVR** menu.
- Navigate to the show you want to delete. Highlight **Delete Recording** and press **OK**.

### Delete All Episodes of a Show

- Press the **DVR** button on your remote control to launch the **DVR** menu.
- Navigate to the show folder you want to delete. Press **OK**.
- Highlight one of the show episodes and press **OK**.
- Highlight **Delete All** and press **OK**.

### Control Live TV

This option is available only on the DVR boxes. You cannot control Live TV from remote digital boxes.

- Press **Pause** on your remote control to pause the program. Programs can be paused for up to 30 minutes as long as the current channel is not changed.
- To resume watching the program, press **Play**.
- Press **Rewind** to reverse live TV or a recorded program.
- Press **Rewind** repeatedly to change the rewind speed by 2, 15, 50, or 300 times. Follow the same process to **Fast Forward** live TV that has been paused.\*
- Press **Stop** on your remote control to return to Live TV.

### Manage DVR Recordings

To access your DVR recordings, press **Menu** on the remote and arrow to select DVR. Here you can view current and future recordings, edit and cancel recordings, sort and prioritize recordings, schedule future events and timers, and review your DVR history.

### View Recordings

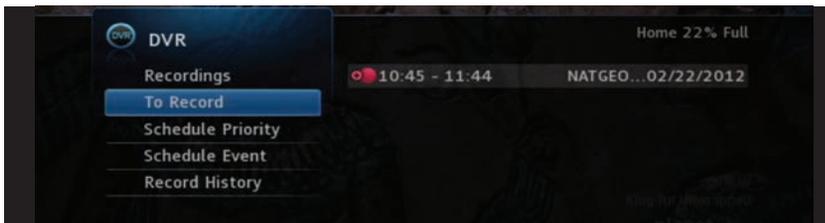
- Arrow **Down** and highlight **Recordings** on the left menu and press **OK**. Next you have the option to sort your recordings by **All**, **Date**, **Title**, **Channel** and **Viewed/Not**.



- b) Arrow **Right** and highlight the recording you want to view and press **OK**.
- c) For a recording in progress, arrow **Up/Down** and highlight **Play Recording**, **Lock**, or **Stop Recording**.
- d) For completed recordings, arrow **Up/Down** and highlight **Play Recording**, **Lock**, **Delete Recording**, or **Edit Series Recording** and press **OK**.

### View Future Recordings

- a) Arrow **Down** and highlight **To Record** on the left menu and press **OK**. Next you have the option to sort your future recordings by **Date**, **Title**, **Channel**, **Skipped/Not**.



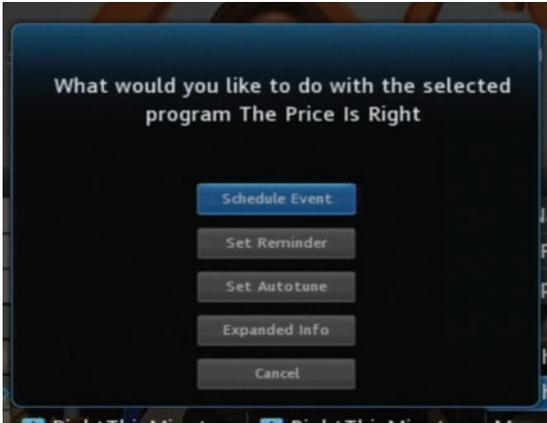
- b) Arrow **Right** and arrow **Up/Down** to view future recordings. Press Page **Up/Down** on the remote to navigate through the list one page at a time.
- c) To edit a future recording, highlight the recording on the right menu and press **OK**.
- d) For **Series Recordings**, arrow **Up/Down** and highlight **Edit Recording** and press **OK** to change the start and end time.
- e) Highlight **Edit Series Recording** and press **OK** to change the channels on which to record the program, whether the program should record in **Standard** or **High Definition**, to record **New Only** or **All Episodes**, to start the program early or **End** the program late, and to limit the number of **episodes** to record.

### Schedule Priority

- a) Arrow **Down** and highlight Schedule Priority on the **Left Menu** and press **OK**. Next, you have the option to change the priority of your scheduled recordings.
- b) Highlight the recording, press **OK**, next arrow **Down** the list to either Move **Down**, Move **Up**, **Edit Series Recording**, or **Cancel** Series Recording, and press **OK**. The list is sorted with the highest priority recordings at the top of the list. In the event of a scheduling conflict, the programs with higher priority will record instead of a lower priority program.

## Schedule Event

- Scheduling an event is ideal when you want to record or watch only a portion of a program on a reoccurring basis.
- Arrow **Down** and highlight Schedule Event on the **Left Menu** and press **OK**.



- The Scheduled Events screen lists all the information about the channel, start time and duration, date and frequency of recording. If anything is not correct, highlight the incorrect item and press **OK**.



- Arrow **Up** or **Down** to enter the correct information and press **OK**.

### Set the Event

- a) Arrow **Down** and highlight Type and press **OK**. The highlight will become **Left/Right** arrows.
- b) Arrow **Left** or **Right** until you see the event type you want (**Recording, Autotune, Reminder**), then press **OK**.

NOTE: The **Set Recording** option will be available to DVR subscribers only.

### Set Event Frequency

- a) Arrow **Down** and highlight Freq and press **OK**. The highlight will become **Left/Right** arrows.
- b) Arrow **Left** or **Right** until you see the frequency you want (**Single, Weekly, M-F, Every Day**), then press **OK**.
- c) Arrow **Down** and highlight **OK** on the Schedule Event screen and press **OK**. You will be returned to DVR **Menu** and press **Exit** to return to the **Guide**.

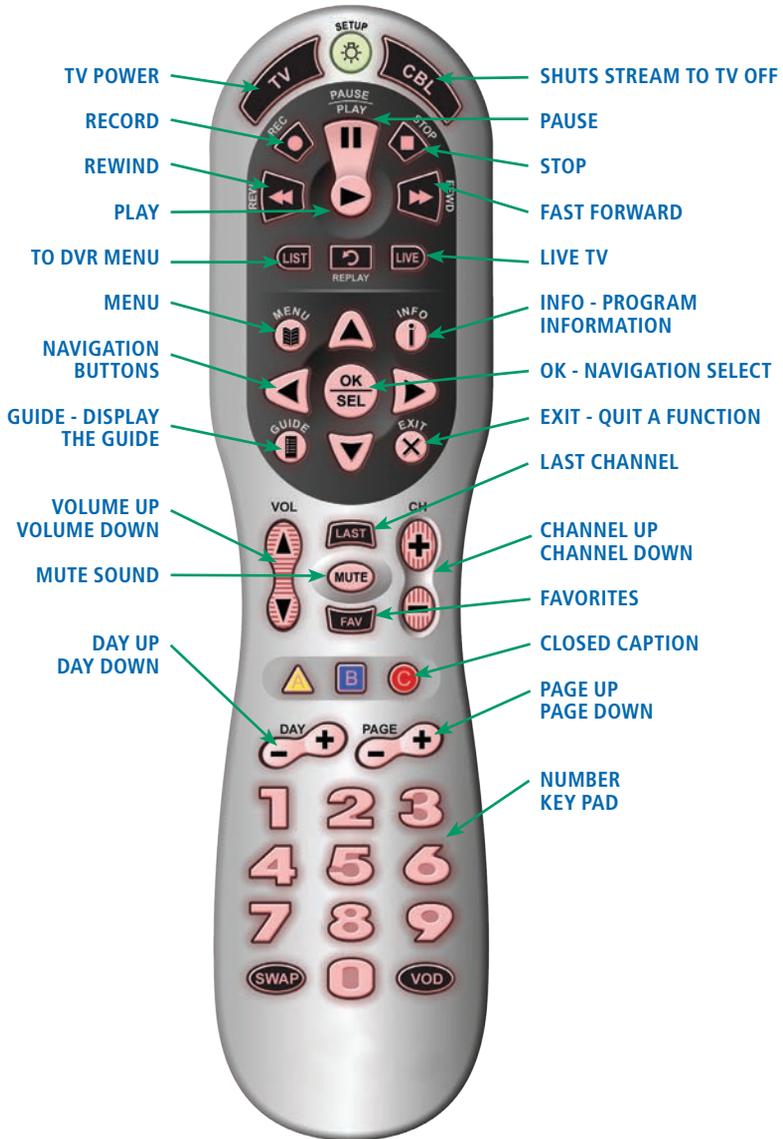
### Record History

Arrow **Down** to **Record History** and press **OK**. Arrow **Down** the list to see the log of the past 25 DVR events that were started, stopped, skipped, or deleted.

### Lock or Unlock a Recording

- a) Press **Menu** on the remote and arrow to select **DVR**.
- b) Navigate the highlight to the list of the recordings on the right of the screen.
- c) Highlight a recording and press **OK**.
- d) Arrow **Down** the list to **Lock** and press **OK**. A lock icon will appear in front of the title of the program that is locked. This will prevent your recording from being deleted to make space for a new recording.
- e) To unlock, repeat the same process and highlight **Unlock** and press **OK**.

# Remote Control Guide



# Remote Control Guide

**TV, AUD, DVD, VCR, STB**  
Use one remote to control multiple devices.

**POWER**  
Turn on/off a selected device.

**SETUP**  
Use for programming sequences of devices controlled by the remote.

**DVR LIST**  
Display a list of recorded, future and series rules on your DVR.

**LIVE**  
Return to watching live TV.

**SKIP FORWARD, SKIP BACK, REW, PLAY, FFWD, STOP, PAUSE, RECORD**  
In STB mode, these control the DVR functions. In other modes, these can control a VCR, DVD player or DVR.

**INFO**  
Display the current channel and program information. Press again for more detail.

**MENU**  
Displays the menu.

**BROWSE, SEARCH, ARROW AND OK**  
Navigate and select onscreen choices.

**GUIDE**  
Opens the Interactive Program Guide.

**EXIT**  
Exit the current screen.

**DAY +/-**  
Jump ahead or back one day in the Interactive Program Guide.

**PAGE +/-**  
Page up or down in menu screens and Interactive Program Guide.

**RED, GREEN, YELLOW, BLUE**  
Access additional features on your set-top box.

**CHANNEL +/-**  
Changes to the next higher or lower channel.

**VOL +/-**  
Raise or lower the volume.

**LAST**  
Recall the last channel you were watching.

**MUTE**  
Turn the sound off or on.

**NUMBER KEYS (0-9)**  
Directly select a channel.

**FAV**  
View your favorite channels.

**INPUT**  
In TV control mode, will change the input of the device you are controlling.

## Notes



# Notes



**Jamestown Headquarters**

2150 North Main Street, Jamestown, Kentucky 42629

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**Columbia Store**

221 Dohoney Trace, Columbia, Kentucky 42728

Hours: Monday - Friday 8am to 6pm; Saturday 9am to 6pm

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